

## **General Terms and Conditions**

Registration: Registration is made by e-mail, telephone or internet form.

2. deposit: the deposit of at least Euro 60,00 or 25% of the estimated cost of the stay in San Martino is to be paid within 10 days, starting from the date of our booking confirmation, to our bank account indicated in the invoice (please bring the bank transfer receipt).

3. final payment: the balance is to be paid in Euro on the day of arrival in San Martino. The nearest ATMs are in Dronero and Acceglio.

4. travel price: The travel price results solely from the valid price list. Any errors, e.g. in the invoice, will be corrected according to the valid price list.

5. cancellation costs: the cancellation costs amount to 15% of the tour price, but at least Euro 60.00. In the event of cancellation later than 30 days before the start of the booking, the entire tour price will be retained or demanded. If the participant shortens his/her booked trip after the start of the trip, he/she is still obliged to pay for the entire booked period.

6. travel cancellation insurance: We expressly point out that travel cancellation insurance can be taken out in travel agencies and with many insurance companies.

7. cancellation by the tour operator: We reserve the right to cancel an event due to insufficient number of participants up to two weeks before the start of the course. In this case, we will refund the entire course price already paid.

8. travel services and liability: our services are based on the brochure: we undertake to maintain the services or to offer equivalent services as a substitute. The liability of the provider resulting from breaches of contract is limited to three times the travel price.

9 Check-in/check-out: Check-in 14:00 - 18:30; if arriving after 18:30, please let us know by telephone; check-out by 10:30.

10. WLAN: Free internet use with your own computer is possible in certain areas (not in the rooms).

Dogs: We kindly ask you not to take your dogs into the restaurant or onto the breakfast terrace during breakfast and dinner.

12. allergies: Please inform us of any allergies, intolerances, vegetarian food preferences etc. before your arrival.

Status: 05/2021